

FBNGI Hybrid Portal

www.fbngi-ecosystem.com/Apps/ePortal/login.php

User/Functional Guide Version 1.1

Powered by FBNGI IT

1.0	Introduction	2
1.1	Login Page Features (User Authentication)	3
	1.1.1 Admin	3
	1.1.2 Staff	
	1.1.3 Intermediary	
	1.1.4 Direct Customer	3
1.2	Intermediary Dashboard Features	4
2.1	Products (Sales/Purchase Process)	6
3.1	Auto-Standard	6- 9
4.1	Marine	10-15
	4.1.1 Marine-Quick	11
	4.1.2 Marine-Standard	12-16
5.1	Package Policy	17-19
	5.1.1 New Purchase	17
	5.1.2 How to Insure Additional Site/Location (One Individual having Multiple Sites)	19
6.1	Retail Special	21-32
	6.1.1 Auto Flexi	21-24
	6.1.2 Flexi Home	25-28
	6.1.3 Flexi Guard	29-32
7.1	Life Products	
8.1	Renewal Process	
	8.1.1 Agency Banking (Package Policy)	36
	8.1.2 Others	
8.2	Claims Process	

1.1 Introduction

FBNGI Hybrid Portal is an interactive, insurance-specific digital (Web/Mobile) solution with an e-payment system that enables our stakeholders (customers, intermediaries and staff improve service levels, minimize costs, and improve sales via self-service capabilities. Its robust administrative (back-office monitoring dashboard) functionality, and a seamless integration with our core application (PREMIA), enables an end-to-

end operation. This solution, digitally bridges the gap between our company FBNGI, partners, customers, employees, and other relevant external entities.

Therefore, this solution is fortified with some the following capabilities

- 1. Quick Quote
- 2. Product Purchase/Sale
 - A. Auto Insurance
 - Comprehensive
 - Third Party Fire & Theft
 - Third Party

Auto Flexi

- AutoFlexi-Bronze
- AutoFlexi-Silver
- AutoFlexi-Gold
- B. House Holder Insurance
 - FlexiHome-Bronze
 - FlexiHome-Silver
 - FlexiHome-Gold
 - FlexiHome-Platinum
- C. Personal Accident Insurance
 - FlexiHome-Silver
 - FlexiHome-Gold
 - FlexiHome-Platinum
 - 0
- D. Marine Insurance
- E. Package Insurance
- F. Goods in Transit Insurance
- 3. Policy Tracking (Status Check)
- 4. Policy Renewal
- 5. Payment
- 6. Claims Notification (Reporting)
- 7. Claims tracking (Status Check)
- 8. Customers' Satisfaction Survey (Real-time)
- 9. Performance Analysis (Sales Perspective)
- 10. Analytics

1.1 Login Page Features (User Authentication)

The login page presents basic users' authentication options through Username, Password and User Type. For staff, username and password will be based on system logon account, while that of non-staff will be profiled based on the portal account creation procedure.



Figure 1.1

User Type

- Administrator
- Direct Customer
- Intermediary
- Staff
- 1.1.1 Admin: The 'Admin' User Type is strictly used by users who are profiled as administrators.
- 1.1.2 **Staff:** The 'Staff' User Type is an option for staff of FBN General Insurance, for performance monitoring and reporting.
- 1.1.3 **Intermediary:** The 'Intermediary' is an option for profiled sales agent/staff, brokers and other licensed insurance brokerage outfit.
- 1.1.4 **Direct Customer:** The 'Direct Customer' option is for B2C customers, who purchase insurance products through a self-service.

1.2 Intermediary Dashboard Features

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		B2 ¹⁰ Documents	B2 ¹¹ Documents at ¹¹	B2 ¹⁰ Documents B2 ¹⁰ Documents Filter	B2 ¹⁰ e2 ¹⁰ Achies

Figure 1.2

The intermediary dashboard consists of two sections, which are; *menu bar* and *activity section*.

- 1.2.1 Menu Bar: This is a top most bar of the dashboard; it houses business various product options (Marine-Quick, Marine-Standard, Auto-Standard, Retail Special and Package Policy), Help Tool Help and other user setup information Other user setup information.
- 1.2.2 Activity Section: This section avail user the opportunity to monitor and evaluate performance, reporting and managing customer portfolio (purchasing additional products and renewing transactions). The features on this section are;
 - **Customers**: for customer portfolio management.
 - Proposals: for managing proposals and incomplete transactions.
 - **Policies**: for viewing status of existing policies and to evaluate growth in terms of policy count.
 - Payment: for evaluating performance in terms of premium receipted through the platform.
 - **Payables**: for evaluating performance in terms of premium received outside the platform.
 - Claims: for viewing reported claims.
 - **Documents**: for viewing and managing documents upload.
 - **Activities**: for viewing and monitoring user activities on the dashboard.
 - Transactions: This is used for production reporting through Export by Periods and Products.

2.1 Products (Sales/Purchase Process)

The products on the platform are Marine-Quick, Marine-Standard, Auto-Standard, Retail Special (Personal Accident, Householder in variants) and Package Policy.

Products Selection

Steps:

1. Locate Tools icon as shown on Figure 1.2 above and click, to display list of products.



2. Select product of your choice.

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77 ^{7%}	¥ 13 ⁵⁷	Tools Disease the feature to learch	ta tant fe ^{rta}	N 421,400.00 ⁴⁷⁵ N 421,400.00 ⁴⁷⁵ N 421,400.00 ⁴⁷⁵ N 421,400.00 ⁴⁷⁵
N 943,912.50 ^{ms} N 943,912.50 ^{ms} N 943,912.50 ^{ms}	0 	19 Norse-Standard 19 Norse-Standard 19 Ann-Standard	1 ⁴⁹⁰	
Transactions		Se Avaid Special		
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and Property large	Refer Terret.		1	
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3.1 Auto-Standard

The Auto-Standard is a product for standard motor insurance; this product handles comprehensive, third party and third party fire and theft cover.

Steps:

1. Locate Auto-Standard on the product list, populate the basic customer information and other vehicle information as shown in *Figure 3.1* below.

MOTOR PROPOSAL FORM

MATION	

Acct Number		Check Individual		
2211223311				
Email		Phone Number		
ismailidakwoji@yahoo.com		2348034518764		
First Name	Middle Name		Last Name	
Ismaila	Attai		Idakwoji	
Gender		Date of Birth		
Select an Option	~	01-01-2000		
Occupation				
Trader				~
Address		Nationality		
11,		Nigeria		~

VEHICLE INFORMATION

NOTE: Fields marked with * are required.

Registration No. *		Make of Vehicle *	
Test12YX		50 TONS LOWBOY TRAILER	~
Model of Vehicle *		Year of make *	
Toyota Avenxis	~	2020	~
Engine Number *		Chasis No. *	
Testeng123		chasis112233	
Vehicle Color *		Date of Purchase *	
Black	~	11-06-2019	

Figure 3.1

2. Then proceed to Figure 3.2, upload supporting documents and click submit to generate **Proposal Id**.

Type of Cover *

Third Party

 \mathbf{v}

Upload Supporting Documents

NB: You are required to upload scanned copy of the following documents. Size of each file **must not exceed 1mb** and format **must be in PDF**, **JPEG or PNG**.

Document 1 (Vehicle License) *	-
Choose File fbnbroker logo.ong	Document 2 (Direct Debit Mandate)
	Choose File fbnbroker_logo.png
Document 3 (Means of Identification) *	Document 4 (Utility Bill)
Choose File fbnbroker_logo.png	Choose File fbnbroker_logo.png

Declaration

I hereby declare that the above statements and particulars are true and correct, and I agree that this proposal and declaration shall be the basis of a contract of insurance between me and the company (FBN General Insurance); such contract to be expressed in the form of a policy (click here to read policy document). I am willing to accept a policy subject to the terms, exception and conditions prescribed by the company (FBN General Insurance) therein. I undertake that the vehicle to be insured shall only be driven by my authorized nominee and also shall not be driven by any person who to my knowledge is not legally authorized to drive, or has been refused any motor vehicle insurance/continuance thereof.

Date 2020-11-22

I also hereby affirm that in line with the **Nigeria Data Protection Regulation**, 2019 (NDPR), I consent to the collection and processing of my personal data/information in line with the consent clause of the data protection regulation. Click here to read the Consent Clause.

- check to confirm declaration above
- check to confirm acceptance of policy terms, exceptions and conditions



Figure 3.2

3. Click Proceed button on Figure 3.3 to make payment.

Figure 3.3



 In Figure 3.4 below, there three (3) payment options; (1) Online Payment, (2) Fund Transfer and (3) Direct Debit. Choose any option as the name suggest and make payment.
 Figure 3.4

Proposal Id: PROP/20/WE	EB/AUTO/00001587	Email: ismailidakwoji@yahoo.com	
Customer: Idakwoji Attai	Ismaila		
	Vehicle Make: 50 TO Vehicle Model: Toyot Excess Buy back (1% Cover/Product Type: Total Premium Due: N	NS LOWBOY TRAILER a Avenxis of SI): NGN 0 Third Party NGN 5,000.00	
Option 1: Online Payme	ent		¥
A. Make payment with your	r local debit/ATM card Pay Now	Pay Later	
Option 2: Fund Transfe	r - Direct Payment to Our Acco	unt [Teller, USSD or Mobile App]	>

5. In demonstrating the first option, follow the procedure in the following figures and print certificate.

Seline in the narrownery of the	: 5,000,00 NGN	
Proposal kt. PROP/20/WEIU	com com	
Customer, Idakwoji Amai Jun	Card number *	
	5123-4500-0000-0000	
	Expiry month * Expiry year *	
Option 1. Course Papelant	05 V 21 V	
it. Mana payment with pitz in	Cardholder name *	
	lonal	
	Security code 3	
	100 5 digita av kunk of your sized	
Option 2: Fund Transfer (1	*	
Option 2 Direct Security Pre	Cancel Next	
	International State State of Concentration	<i></i>

finition in the numericary of the Proposal Ist. PROP; 25/WEB;	FBN General Insurance : 5,000.00 NGN	Daymant	
Cummer Making Atta Ion	Order summary Thin Party TOTAL NGN: #5;000.00		
Option 1: Online Payment A Male payment anti-partie		*	
Option 2: Fund Transfer -1	The next sortent you see may be payment card verification through your card issuer.	•	
Option 3: Divisit Detail (Print	Previous Cannel Pay now	>	

You have successfully paid for this product OrderID : PROP/28/WEB/AUTO/00001587 Status : 00 Amount : NGN 5000 Date : 2020-11-22 TransactionRef : 97299330076 PaymentRef : 83676210418 PaymentGateway : VISA/MasterCard ResponseDescription : Approved Successful
OrderID : PROP/20/WEB/AUTO/00001587 Status : 00 Amount : NGN 5000 Date : 2020-11-22 TransactionRef : 97299330076 PaymentRef : 83676210418 PaymentGateway : VISA/MasterCard ResponseDescription : Approved Successful
Status : 00 Amount : NGN 5000 Date : 2020-11-22 TransactionRef : 97299330076 PaymentGeteway : VISA/MasterCard ResponseDescription : Approved Successful
Amount : NGN 5000 Date : 2020-11-22 TransactionRef : 97299330076 PaymentRef : 83676210418 PaymentGateway : VISA/MasterCard ResponseDescription : Approved Successful
Date : 2020-11-22 TransactionRef : 97299330076 PaymentRef : 83676210418 PaymentGateway : VISA/MasterCard ResponseDescription : Approved Successful
TransactionRef : 97299330076 PaymentRef : 83676210418 PaymentGateway : VISA/MasterCard ResponseDescription : Approved Successful
PaymentRef : 83676210418 PaymentGateway : VISA/MasterCard ResponseDescription : Approved Successful
PaymentGateway : VISA/MasterCard ResponseDescription : Approved Successful
ResponseDescription : Approved Successful
Print Certificate & Reciept
Finish



MOTOR VEHICLES (THIRD PARTY INSURANCE) ACT 1945 (NIGERIA)



Marine

4.1

This is product option to underwrite marine transactions; there two (2) menu options for this category (Quick and Standard)

The Quick menu option is a computerized version of manual receipt, predominantly used by insurance brokers to maintain an open cover for their clients, while Standard option represent the standard underwriting procedure for insurance underwriters in underwriting marine transactions.

4.1.1 Marine-Quick

Steps:

1. Locate Marine-Quick option on the product list and populate details, as shown in Figure 6.1.1 below.

	Marine	Cargo Insura	nce	
Policy Number :	marine	ourgo moure		
Tax Identification (TIN)	TESTTIN1234			
1 Issued in Favour Of				
Name	XYZ Co. Ltd.		1	
Address	XYZ STREET LAGDS			
			1	
2 Value Declared (In	IGN		~~~~	
Tigures)	61,600,000			
3 Value Declared (In words)	Sixty-One Million, Six H Kobo	undred Thousand Na	Ira, zero	
4 Interest Insured	TRUCKS, CARS, BOXES			
5 Means of Conveyance	Sea 🗸			
6 Vessel A	NY APPROVED VESSEL ANY	APPROVED VESSEL		
7 Voyage	Port to Port	Specify JAPAN	to APAPA PORT	
8 Premium	IGN 123,200			
9 Exchange Rate	IGN 385			
10 Institute Cargo Clause	🖲 Clause A 🛛 🔿 Clause C			
11 Proforma Invoice #	INV4845353		Date 28/10/2020	1
Upload Document (Profo	rma Invoice) Choose File	Quote - FBInsurance	≥.pdf	
Terms and Condition		Exclusi	on * Rust	
* Institute Cargo Clauses (A),	(AIR), (5), and (C)		* Oxidation & Discolouration	
 Radioactive Contamination Liability Exclusion Clause "I 	Exclusion Clause		 Mechanical & Electrical Derangemer Fresh Water Damage and Midstream 	12
* War Clauses (Cargo)			* Discharge Exclusion	
* Strike Clauses (Cargo)			* Political, Communical Risk Class	
 Replacement Clauses Drivate Jame Clauses 			= Terrorism	
* Supervised Discharge War	enty			
* Warranted No Risk After Di	scharge from Overseas Carrying Ve	ssel or Aircraft		
* Institute Bulk Oli Clauses	n en			
* Nigerla Classification Cause	B2			
12 Policy Excess	s 10		Date 2020-11-24	
amined By			Die	11 - V
				- autor a

Figure 4.1.1

2. Click Save in *Figure 4.1.1* above and generate certificate.

4.2.1 Marine-Standard

Steps:

1. Locate Marine-Option option on the product list and populate details, as shown in *Figure 4.2.1* and *4.2.2* below.

AVIATION/MARINE CARGO PROPOSAL FORM

CUSTOMER INFORMATION

NOTE: Fields marked with * are required.			
Tax.Id(TIN)		Check Individual	
00172231-0001		Check marriada	
Email		Phone Number	
ismailidakwoji@yahoo.com		2348034518764	
First Name	Middle Name		Last Name
Ismaila	Attai		Idakwoji
Gender		Date of Birth	
Male	~	2020-01-28	
Occupation			
Trader			~
Address		Nationality	
11,		Nigeria	~

CARGO INFORMATION

Please indicate Category of goods to be insured *

NOTE: No cover for Stockfish, frozen foods etc. *

O Highly Susceptible Products (e.g. Oil, Cement, Rice, Salt, Canned Foods, Stationery, Bottled Products, Glass etc.)

Above Normal Products (e.g. Household, Personal Effects, Electronics etc.)

O Normal Products (e.g. Iron rods, Steel, Finished goods, Automobiles, Tracktors, Truck head, Machinery, Equipments etc.)

Exact description of goods to be insured *

Electronic Equipment

Figure 4.2.1

Type of packaging *		Means of Conveyance *
Containerized	~	Air 🗸
Will there be supervision for landing & unloading of goods ? *		Vessel Identification #*
🔿 Yes 🛛 🔞 No		VesTestXYZ111
Voyage *		Specify Voyage *
Port to Port	~	Any Seaport in South Africa to Tin Can
Sum to be Insured (Numbers only) *		Policy Excess %
2000000		10
Sum to be Insured (In Words)		
Two Million Naira, zero Kobo		
Proforma Invoice Number *		Invoice_Date
TestXYZ111		11/20/2020

Upload Supporting Documents

NB: You are required to upload scanned copy of the following documents. Size of each file **must not exceed 1mb** and format **must be in PDF**, JPEC or PNC.

Document 1 (Proforma Invoice)*	Document 2 (Bill of Laden)
Choose File fbnbroker_logo.png	Choose File fbnbroker_logo.png
Document 3 (Form M)	Document 4 (Means of Identification) *
Choose File fbnbroker_logo.png	Choose File fbnbroker_logo.png
Document 5 (Utility Bill) *	Date
Choose File fbnbroker_logo.png	2020-11-23

Declaration

I hereby declare that the above statements and particulars are true and correct, and I agree that this proposal and declaration shall be the basis of a contract of insurance between me and the company (FBN General Insurance); such contract to be expressed in the form of a policy (click here to read policy document). I am willing to accept a policy subject to the terms, exception and conditions prescribed by the company (FBN General Insurance) therein. I undertake that the Marine to be insured shall only be driven by my authorized nominee and also shall not be driven by any person who to my knowledge is not legally authorized to drive, or has been refused any motor Marine insurance/continuance thereof.

I also hereby affirm that in line with the Nigeria Data Protection Regulation, 2019 (NDPR), I consent to the collection and processing of my personal data/information in line with the consent clause of the data protection regulation. Click here to read the Consent Clause.

check to confirm declaration above

check to confirm acceptance of policy terms, exceptions and conditions



Figure 4.2.2





Please choose the type of Product you wish to subscribe to.

NB: Cost is computed based on Sum to be Insured, Packaging Type, Mode of Conveyance and Category of goods indicated earlier on. Click here to read information about available products.

Proposal Id : PROP/20/WEB/MCARGO/00001074 Sum to be Insured : NGN 2,000,000.00

	Cover Type	Aggregate Rate (%)		Cost (N)	
1	O Clause A	Base Rate=; Packaging Factor=25% Excess Loading; Voyage Factor=		5,000.00	
2	Clause C	Base Rate=; Packaging Factor=25% Excess Loading; Voyage Factor=		2,000.00	
			Total Premium Due 2,000.00		
	Add to Cart				
					Can

Figure 4.2.3

2. Click Add to Cart in *Figure 4.2.3* above and follow steps below to make payment and generate marine certificate

		General Insurance	
Below is the summary of the tran	nsaction to be executed if you are okay, C	lick pay now to make Payment	
Proposal Id: PROP/20/WEB/MC/	ARGO/00001074	Email: ismailidakwoji@yahoo.com	
Customer: Idakwoji Attai Ismaila			
	Category of goods: Above Packaging Type: Container Mode of Conveyance: NGN Cover/Product Type: Port t Total Premium Due; NGN 2	Normal ized I Air o Port [Any Seaport in South Africa to Tin Can]/Clause C 2,000.00	
Option 1: Online Payment			
A. Make payment with your local de	ebit/ATM card	VISA 📷 📾 🖿	
A. Make payment with your local de Option 2: Fund Transfer - Direct	ebit/ATM card	VISA 😳 🐑 📄 y Now Pay Later	3



Payment Successful !

You have successfully paid for this product

OrderID : PROP/20/WEB/MCARGO/00001074 Status : 00 Amount : NGN 2000 Date : 2020-11-23 TransactionRef : 15002216538 PaymentGateway : VISA/MasterCard ResponseDescription : Approved Successful Print Certificate & Reciept Finish

	General Insura	ince R	RC 208278	
		ecen	IIIIGA	
		Marin	ne Insurance	
	Policy Number	:11/P/WEB/MCARGO/0	0001074/20/23	
1	Issued In Favour Of	Ismaila Attai Idal 11, Bamgboye Stree	cwoji et, Agiliti, Mile 12	
2	Value Declared (in figures)	NGN 2,000,000.0	00	
3	Value Declared (in words)	Two Million Naira,	, zero Kobo	
4	Interest Insured	Electronic Equipm	nent	
5	Vessel	VesTestXYZ111		
6	Voyage	Port to Port [Any	Seaport in South Africa	to Tin Can]
7	Premium	NGN 2,000.00		
8	Conversion Rate	NGN 365		
9	Institute Cargo Clause	O Clause A	Clause C	
10	Proforma Invoice #	TestXYZ111		Date 11/20/2020
	Terms and Condition		Exclusion	* Rust
	* Institute Cargo Causes (A), (A	IR), (B), and (C)		* Oxidation & Discolouration
	* Radioactive Contamination Ex	clusion Clause		* Mechanical & Electrical Derangement
	* Liability Exclusion Clause "B"			* Fresh Water Damage and Midstream
	* War Clauses (Cargo)			* Discharge Exclusion
	* Strike Clauses (Cargo)			* Political, Communical Risk Class
	* Replacement Clauses			* Terrorism
	* Private Jetty Clause			
	* Supervised Discharge Warran	ty		
	" Warranted No Risk After Disci	harge from Overseas	Carrying Vessel or Aircraft	
	* Institute Bulk Oil Clauses			
	* Nigeria Classification Causes			
11	Policy Excess 10%			Date 2020-11-23
			TANK INTO -	

Package Policy

5.1

This product is specially designed to meet the insurance need of First Money Agent (Agent Banking for Financial Inclusion). The product in itself consist of three (3) products (Money Insurance, Electrical Equipment and Group Personal Accident). Also, there are four (4) options available for customers to buy, based on limit and risk exposure, with a fixed premium of N5,000, 7,500, 15,000 and 27,500 for option A, B, C and D respectively.

5.1.1 New Purchase

Steps:

1. Locate Package Policy on the product list and pick any of the options, as shown in *Figure 5.1* below.

	ice 🚮	1	Packa	ge In	isurance (Agency Ban	king) PROPOSA	LFORM
n A: Details of	Firstmonie Agent	(Proposer)					
Fields marked	with * are required.						
Names *							
Firstmonie Agent Id	1104050040		S	OL ID	825		
First Name	OBINDINMA		Middle.1	Name	NDUBUISI	Last.Name	CHUKWUJEKWU
Gender *	Male O Female						
DOB(Age)*	~	~	~				
Contact *	100 100 100 100 100 100 100 100 100 100						
Address	Ter.			_			
	11						
				1			
phone(GSM)	8035090242		email	nameiso	chemical@gmail.com	Confirm.email	nameischemical@gma
Occupation	Civil Servant	~	National	lity N	liceria	~	
80 - Ches 235	10 10 10 10 10 10 10 10 10 10 10 10 10 1	11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1					
Each Bouquet	terred Bouquet by	nths and Pre	emium is ren	of the 4 newable ve Tho	options A to D. e annually.		
Each Bouquet	iferred Bouquet by is valid for 12 mo Total Premium Payabi Money	r simply Click nths and Pre ie - NGN 5,0 Electro	emium is ren 000.00 (Fiv	of the 4 newable ve Tho nt	options A to D. e annually. ousand Naira Only) Group F	Personal Accident	
Each Bouquet	iterred Bouquet by is valid for 12 mo Total Premium Payabl Money	r simply Click nths and Pre te - NGN 5,0 Electro Value	emium is ren 2000.00 (Fix nic Equipmen NGN 100.00	of the 4 newable ve Tho nt	e options A to D. le annually. usand Naira Only) Group F	Personal Accident	Premium
Each Bouquet	is valid for 12 mo Total Premium Payabl Money NGN 2,500.00	nths and Pre e - NGN 5,0 Electro Value Premium	emium is ren 200.00 (Fix nic Equipmer NGN 100,00 NGN 2,000	ve Tho	e annually. e annually. group F Caver Death/Permanent Disability	Personal Accident Limit NGN 258,000.00	Ртетныт
Each Bouquet	terred Bouquet by is valid for 12 mo Total Premium Payabl Money NGN 2,500.00 NGN 2,500.00	nths and Pre ie - NGN 5,0 Electro Value Premium	emium is ren 000.00 (Fix nic Equipmer NSV 100,00 NGN 2,000	of the 4 newable ve Tho nt na.co	e options A to D. le annually. Susand Naira Only) Group F Caver Deatly/Permanent Disability Medical Expense	Personal Accident Limr NGN 250,000.00 NGN 20,000.00	Premium NGN 500.00
Each Bouquet O Option A Limit Premium	is valid for 12 mo Total Premium Payabl Money NGN 2,500.00 NGN 2,500.00	r simply Click nths and Pre- le - NGN 5,0 Electro Value Premium	king either o emium is ren 000.00 (Fix nic Equipmer MSN 20,00 NGN 2,000	of the 4 newable ve Tho nt x.oo	e options A to D. le annually. usand Naira Only) Group F Caver Deatl/Permanent Disability Medical Expense	Personal Accident Limit NGN 250,000.00 NGN 20,000.00	Premium NGN 500.00
B: Select pre Each Bouquet Option A Limit Premium Option B	terred Bouquet by is valid for 12 mo Total Premium Payabl Money NGN 2,500.00 NGN 2,500.00	r simply Click nths and Pre- le - NGN 5,0 Electro Value Premium	ang either o emium is ren 000.00 (Fin nic Equipmer Nav 20,00 Nav 2,000	of the 4 newable ve Tho nt 0.00 0.00 0.00 0.00 0.00	e options A to D. le annually. busand Naira Only) Group F Caver Death/Permanent Disability Medical Expense	Personal Accident Limit NGN 250,000.00 NGN 20,000.00 NGN 20,000.00	Premium NGN 500.00
B: Select pre Each Bouquet Option A Limit Premium Option B	Iterred Bouquet by is valid for 12 mo Total Premium Payabl Money NGN 2,500.00 NGN 2,500.00	r simply Click nths and Pre- le - NGN 5,0 Electro Value Premium le - NGN 7,5 Electro	ang either o emium is ren 000.00 (Fix nic Equipmer Nav 2000 Nav 2,000 500.00 (Se snic Equipmer	f the 4 newable ve Tho nt x.oo x.oo ven Th nt	e options A to D. e annually. ousand Naira Only) Group F Cover Death/Permanent Disability Medical Expense housand, Five Hundred N Group F	Personal Accident Limit NGN 253,000.00 NGN 20,000.00 Haira Only) Personal Accident	Premium NGN 500.00
B: Select pre Each Bouquet Option A Limit Premium Option B Limit	Iterred Bouquet by is valid for 12 mo Total Premium Payabl Money NGN 2,500.00 Total Premium Payabl Money NGN 1,000,000.00	r simply Click nths and Pre- le - NGN 5,0 Electro Value Premum le - NGN 7,5 Electro Value	ang either o emium is ren 000.00 (Fix nic Equipmen NGN 2000 NGN 2000 S000.00 (Se nic Equipmen NGN 200,00	f the 4 newable ve Tho nt x.oo x.oo x.oo ven Th nt x.oo	e options A to D. e annually. ousand Naira Only) Group F Cover Death/Permanent Disability Medical Expense housand, Five Hundred N Group F Cover	Personal Accident Limit NGN 250,000.00 NGN 20,000.00 Personal Accident Limit	Premium NGN 500.00 Premium
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2. Click on Submit to generate proposal

3. Click Finish in *Figure 5.2* below and follow step 4 to 5 in section 3.1 above to make payment and generate policy document and receipt.

Figure 5.2

You have successfully submitted your proposal form and a policy with Id : 11/P/WEB/PKGI/00020436/20/23 . has been created. Please click Finish to complete process and print certificate/schedule and receipt accordingly. Meanwhile, a copy of the policy documents/schedule has been sent to
 nameischemicaltest@gmail.com Finish







Figure 5.3

5.1.1 How to Insure Additional Site/Location (One Individual having Multiple Sites) Steps:

1. Go to **Customers** Section



2. Search for the Individual/Company from your Customers list via Customer Details (e.g. Name, Email) in the Search Box

	PAN THE							
Customer	s [Portfolio]							×
From		То						
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Show 10 Y	entries						Search: [ismaile	
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49	Temala Idalougi	iamailtiy@yehim.com	2548/98172255	2520-03-11	Enemal	Ven	buy New 💙	
Showing 1 to	2 of 2 entries (filtered from 77	total entries)					Previous	3. Next
								Close
								10.000 million

3. Click on **Buy New** against the Individual/Company

4. Select the product (Package Policy) by clicking Select Button



5. Provide necessary info before submission

E: Fields marked with * are required. Names * Ismaila Idakwoji [nnnd@y.com]	
Names * Ismaila Idakwoji [nnnd@y.com]	
Location *	
Enter Address of the additional premises to be Insured 298 <u>Ixorodu</u> Road, Lagos	
Enter Name of the additional Person to be Insured for GPA	
n B: Select preferred Bouquet by simply Clicking either of the 4 Ontions A to D	
- Fach Bouquet is valid for 12 months and Premium is renewable annually.	
O Option A : Total Premlum Payable - NGN 5,000.00 (Five Thousand Naira Only)	
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Premium NGN 2,500.00 Premium NGN 2,000.00 Death/Permanent Disability NGN 250,000.00 Option B : Total Premium Payable - NGN 7,500.00 (Seven Thousand, Five Hundred Naira Only) Money Electronic Equipment Group Personal Accident Limit MSN 1,000,000.00 Value MSN 2,000.00 Cover Limit Premium NGN 5,000.00 Premium NGN 2,000.00 Cover Limit Premium NGN 5,000.00 Premium NGN 2,000.00 Death/Permanent Disability NGN 250,000.00 Premium NGN 5,000.00 Premium NGN 2,000.00 Death/Permanent Disability NGN 250,000.00 Option C : Total Premium Payable - NGN 15,000.00 (Fifteen Thousand Naira Only) Money Electronic Equipment Group Personal Accident Limit MSN 1,500,000.00 Value NGN 2,000.00 Cover Limit Premium NGN 12,500.00 Premium NGN 2,000.00 Cover Limit Option D : Total Premium Payable - NGN 27,500.00 (Twenty Seven Thousand, Five Hundred Naira Only Money MGN 20,000.00 Medical Expense Option D : Total Premium Payable - NGN 27,	Premium Premium NGN 500.0X Premium NGN 500.0X Premium NGN 500.0X Premium
Premium NGN 2,500.00 Premium NGN 2,000.00 Death/Permanent Disability NGN 250,000.00 Option B : Total Premium Payable - NGN 7,500.00 (Seven Thousand, Five Hundred Naira Only) Money Electronic Equipment Group Personal Accident Limit MSN 1,000,000.00 Value MSN 100,000.00 Cover Limit Premium NGN 5,000.00 Premium NGN 2,000.00 Death/Permanent Disability NGN 250,000.00 Option C : Total Premium Payable - NGN 15,000.00 (Fifteen Thousand Naira Only) Money Electronic Equipment Group Personal Accident Limit MSN 1,000,000.00 Premium NGN 2,000.00 Death/Permanent Disability NGN 20,000.00 Option C : Total Premium Payable - NGN 15,000.00 (Fifteen Thousand Naira Only) Money Electronic Equipment Group Personal Accident Limit NGN 12,500,000 Value NGN 2,000.00 Death/Permanent Disability NGN 250,000.00 Premium NGN 12,500,000 Premium NGN 2,000.00 Death/Permanent Disability NGN 250,000.00 Option D : Total Premium Payable - NGN 27,500.00 (Twenty Seven Thousand, Five Hundred Naira Only Medical Expense NGN 20,000.	Premium Premium NGN 500.0X Premium NGN 500.0X Premium NGN 500.0X Premium NGN 500.0X
Premium NGN 2,500.00 Premium NGN 2,000.00 Desth/Permanent Disability NGN 250,000.00 Option B : Total Premium Payable - NGN 7,500.00 (Seven Thousand, Five Hundred Naira Only) Money Electronic Equipment Group Personal Accident Limit MSN 1,000,000.00 Value MSN 200,000.00 Cover Limit Premium NGN 5,000.00 Premium NGN 2,000.00 Cover Limit Premium NGN 5,000.00 Premium NGN 2,000.00 Desth/Permanent Disability NGN 250,000.00 Option C : Total Premium Payable NGN 100,000.00 (Fifteen Thousand Naira Only) NGN 20,000.00 Money Electronic Equipment Group Personal Accident Limit Limit NGN 12,500.00 Value NGN 2,000.00 Cover Limit Premium NGN 12,500.00 Value NGN 2,000.00 Desth/Permanent Disability NGN 20,000.00 Imit NGN 12,500.00 Premium NGN 2,000.00 Desth/Permanent Disability NGN 20,000.00 Imit NGN 2,000.00 Premium NGN 2,000.00 Medical Expense	Premium NGN 500.0X
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6.1 Retail Special

This is a custom made products with fixed sum insured and premium across three (3) line of business in FLEXI product names, as follows: Auto Flexi, Flexi Guard and Flexi Home.



6.1.1 Auto Flexi: This has three (3) variants; Auto Flexi Bronze, Silver and Gold. Follow the steps below to buy the product.

Steps:

1. Locate Retail Special on the product list and choose any of the three (3) variant of AutoFlexi, as shown in Figure 6.1.1 below. Same processing procedure applies to all the three.



2. In Figure 6.1.1, click on the arrow (>) to view product details and click Buy Now to provide customer basic information and risk details.

Email *	Phone
ismaliidakwoji@yahoo.com	2348034518764
Surname *	Other names *
Idakwoji	Ismaila
Contact Address *	Agent Id
11,	SN011316@firstbanknigeria.com
RISK DETAILS (Vehicle AutoFlexi-Bronze)	Engine Number*
234ww	234
Chasis Number *	Model of Vehicle *
Flease enter Chassa NO -	
Make of Vehicle *	Year of Make*
Document 1 (Vehicle Licence)* Choose File fbnbroker_logo.png Document 3 Means of Identification * Choose File fbnbroker_logo.png hereby declare that the above statements and particulars are true and correct, an	Document 2 (Picture)* Choose File fonbroker_logo.png Document 4 Utility Bill * Choose File fonbroker_logo.png d I agree that this proposal and declaration shall be the basis of a contract of insurance
also hereby affirm that in line with the Nigeria Data Protection Regulation, 2019 (ine with the consent clause of the data protection regulation. Click here to read the check to confirm declaration above	(FBN General Insurance) therein. NDPR), I consent to the collection and processing of my personal data/information in the Consent Clause.
These fields are required.	Reset Submit Proposal

Figure 6.1.2

3. Click Submit Proposal.



Figure 6.1.3

4. Follow steps below to make payment and generate certificate.

	FBN General Insurance : 15,000.00 NGN	
	Card number * 5123-4500-0008-0088	
	Expiry month * Expiry year *	
You have successfully submitted your proposal form a	Cardholder name *	ow required to proceed to the next step of making payment.
	Security code *	
	Cancel Next	
	Powerd by Frail Bark of Nigata TitleCorvet	

	FBN General Insurance : 15,000.00 NGN	
	Order summary AutoFiest-Bronze TOTAL, NGN: #15,000.00	
You have successfully submitted your proposal form a		ow required to proceed to the next step of making payment.
	The next screen you see may be perment card verification through your card issuer.	
	Powered by First Sanik of Nigerca Arth Correct	

	Payment Successful !	
١	ou have successfully paid for this product	
(orderID : PROP/20/WEB/AUTO/00001589	
5	itatus : 00	S.
4	.mount : NGN 15000	
1	ransactionRef : 27842707419	
F	'aymentRef : 49565000180	
F	aymentGateway : VISA/MasterCard	
ł	esponseDescription : Approved Successful Print	Recie



MOTOR VEHICLES (THIRD PARTY INSURANCE) ACT 1945 (NIGERIA)

eCERTIFICATE OF INSURANCE

W.A.X.1

1	Vehicle Reg. Number	234ww	Make: TOYOTA Toyota Camry
2	Name of Policy Holder	Ismaila Attai Idakwoj	ŋi
3	Commencement Date	2020-11-23	
4	Expiry Date	2021-11-23	
5	Persons or Classes of	persons entitled to drive	
	a. The Policy Holder:		
	The policy holder may al	so drive a Motor Car not belon	nging to him under a hire
	b. Any person who is driv	ing on the policy holder's o	order or with his/her permission.
	Provided that the person or has been so permitted behalf from driving such	driving is permitted in accorda and is not disqualified by orde Motor Car.	lance with the licensing or other laws or regulations to drive Motor C der of a court of law or by reasons of enactment or regulations in the
6	Limitations to use Use only for social, dome The Policy does not cove connection with the Moto	estic and pleasure purposes a er for hire or reward for racing, or Trade.	and for the policy holder's business , pace-making, reliability trial, speed-testing or use for any purpose
		AutoFlex	xi-Bronze
To c	onfirm the authenticity	of your Motor Insurance µ 11/P/WEB/AUTO/000 Or visit <u>w</u>	policy text Policy Number * Number Plate to 33125 e.g. 001589/20/23 * 234ww <u>ww.niid.org</u>
	Limitations rendered income	vative by the provisions of the	e Motor Vehicle (Third Party Insurance) Act. 1945 (Nineria).

6.2.1 Flexi Home: This has Four (4) variants; Flexi Home Bronze, Silver, Gold and Platinum. Follow the steps below to buy the product.

Steps:

- 1. Locate Retail Special on the product list and choose any of the four (4) variants of FlexiHome, as shown in Figure 6.2.1 below. Same processing procedure applies to all the four.
- 2. In Figure 6.2.1, click on the arrow (>) to view product details and click Buy Now to provide customer basic information and risk details.

For as low as N7,500 Show Details
Flexi Home Bronze @ N7,500 Buy Now
Flexi Home Silver @ N15,000 Buy Now
Flexi Home Gold @ N20,000 Buy Now
Flexi Home Platinum @ N30.000 Buy Now

Figure 6.2.1

2348034518764
Other server t
Other names *
Ismaila
Agent Id
SN011316@firstbanknigeria.com

Upload Supporting Documents			
Document 1 (Item Schedule)*	Document 2 (Picture)*		
Choose File fanbroker_logo.png	Choose File fbnbroker_logo.png	I	
Document 3 Means of Identification *	Document 4 Utility Bill *		
Choose File fbnbroker_logo.png	Choose File fbnbroker_logo.png	1	
I hereby declare that the above statements and particulars are true and correct, and I a between me and the company (FBN General Insurance) ; such contract to be expresse policy subject to the terms, exception and conditions prescribed by the company (FBN	gree that this proposal and declaration d in the form of a policy (click here to r General Insurance) therein.	n shall be the basis of a c read policy document). I a	ontract of insurance im willing to accept a
I also hereby affirm that in line with the Nigeria Data Protection Regulation, 2019 (ND with the consent clause of the data protection regulation. Click here to read the Cons	PR) , I consent to the collection and pre ent Clause.	ocessing of my personal d	lata/information in line
check to confirm declaration above			
Check to confirm acceptance of policy terms, exceptions and conditions			
		Reset	Submit Proposal
* These fields are required.			

- 3. Click Submit Proposal.
- 4. And follow steps below to make payment and generate policy document.

Proposal Details Submitted
You have successfully submitted your proposal form with Id : PROP/20/WEB/HH/00000167. You are now required to proceed to the next step of making payment.
Proceed to Payment

	FBN General Insurance * : 7,500.00 NGN	
	Card number * 5123-4580-0000-0008	
You have successfully submitted your proposal form	Expiry month * Expiry year *	w required to proceed to the rest step of making payment.
	Isernal Security code * 100 End 5 togets we back of your same	
	Cancel Next	
	Powerad by First Bank of Nigera THE Conect	

	FBN General Insurance * : 7,500.00 NGN	
	Order summary FiexiHome-Bronze TOTAL NGN: #7,500.00	
You have successfully submitted your proposal form		e required to proceed to the next step of making payment.
	The next screen you see may be payment card verification Brough your card issuer	
	Previous Gancel Pay now	
	Powered by First Bank of Nigeria First-Corners	



PLOT 298, IKORODU ROAD, ANTHONY LAGOS NIGERIA

Insuranceinfo@fbninsurance.com 019054810

POLICY SCHEDULE

POLICY NO	11/P/WEB/HH/00000167/20/23
THE INSURERS:	FBN GENERAL INSURANCE LIMITED
THE INSURED:	Ismaila Attai Idakwoji
ADDRESS	11, Bamgboye Street, Agiliti, Mile 12
THE BUSINESS:	HOUSE HOLDER.
PERIOD OF INSURANCE	FROM 2020-11-23 TO 2021-11-23
EXCESS:	10% OF EACH LOSS

lexiHome-Bronze @ NGN 7,500.00			
Hou	se Holder		
Cover	Limit	Premium	
Insured Content Value	NGN 1,000,000.00		
Period of Cover	I year	NGN 7,500.00	
Single article limit	NGN 50,000.00		

DETAILS

- Insured Content Value of NGN 1,000,000.00
 Period of Cover is 1 year
 Covers damage to contents from theft/burglary, natural disasters and fire. Furniture & furnishings, carpets and rugs; Electrical items; Home theatre equipment; Clothes, Jewelleries and shoes; Bedding, towels and other related items; Kitchen Utensils, Toys and sporting equipment.
 Single article limit of NGN 50,000.00 is applicable.

AUTHORISED SIGNATORY piee? Counter signed

The fact of MD/CEO

FEN GENERAL INSURANCE LIMITED

6.3.1 Flexi Guard: This has three (3) variants; Flexi Guard Silver, Gold and Platinum. Follow the steps below to buy the product.

Steps:

1. Locate Retail Special on the product list and choose any of the three (3) variant of FlexiGuard, as shown in Figure 6.3.1 below. Same processing procedure applies to all the three.



Figure 6.3.1

Customer Information	
Email *	Phone
ismailidakwoji@yahoo.com	2348034518764
Surname *	Other names *
Idakwoji	Ismaila
Contact Address *	Agent Id
11, <u>Bamgboye</u> Street, <u>Agiliti</u> , Mile 12	SN011316@firstbanknigeria.com

RISK DETAILS (Personal Accident | FlexiGuard-Silver)

Add Person		
SN Name - Detail		
1 Idakwoji Ismaila		Remove
2 Haj		Remove
2.850	Gross Premium (NG	N). 3,000
2,050	Discount (NG	N). 150
	Net Premium Due (NG	N). 2.850
Document 1 (Group Schedule)* Document 2 (Picture)* Choose File fbnbroker_logo.png Document 3 Means of Identification * Document 4 Utility Bill * Choose File fbnbroker_logo.png Diverse File fbnbroker_logo.png I hereby declare that the above statements and particulars are true and correct, and I agree that this proposal and declare between me and the company (FBN General Insurance) ; such contract to be expressed in the form of a policy (click here policy subject to the terms, exception and conditions prescribed by the company (FBN General Insurance) therein. I also hereby affirm that in line with the Nigeria Data Protection Regulation, 2019 (NDPR) , I consent to the collection and with the consent clause of the data protection regulation. Click here to read the Consent Clause. _ check to confirm declaration above	png ation shall be the basis of a co to read policy document). I an processing of my personal da	ntract of insurance n willing to accept a ta/information in line
Check to commit acceptance or poincy terms, exceptions and conditions		
	Reset	Submit Proposal
 Trese tielos ere requireo. 		

2. Click Submit Proposal.

3. Follow steps below to make payment and generate policy document.

	Proposal Details Submitted
You have successfully submitted your proposal form with 18	PROP/20/WEB/PA/00000175, You are now required to proceed to the next step of making payment.
	BN General Insurance
	Card nurder * S123-4500-0008-008
The base account is adjusted proception from	16 21 21 Cardbooker mane
	Figure 1 States allower Training Traini
	: 2,850.00 NGN Order summary PaerGased Sheet TOTAL NGN: #2,850.00
This have increaseduity instantial arear proposed form	e required to proved to the next and in meaning payment. The next screen you see may be payment and evidences
	Prenteren la Pres lans of fragment
	Document has been sent to an initial and a set of the s
	Payment Successful !
	OrderID : PROP/20/WEB/PA/00000175 Status : 00 Amount : NGN 2850 Date : 2020-11-23 TransactionRef : 24922442855 PaymentRef : 72188422083 PaymentGateway : VISA/MasterCard ResponseDescription : Approved Successful
	Finish



019654810

PLOT 298, IKORODU ROAD, ANTHONY LAGOS NIGERIA ince.com

POLICY SCHEDULE

POLICY NO.:	11/P/WEB/PA/00000175/20/23
THE INSURERS:	FBN GENERAL INSURANCE LIMITED
THE INSURED:	Ismaila Attai Idakwoji
ADDRESS:	11, Bamgboye Street, Agiliti, Mile 12
THE BUSINESS:	PERSONAL ACCIDENNT
PERIOD OF INSURANCE:	FROM 2020-11-23 TO 2021-11-23
EXCESS:	10% OF EACH LOSS

.FlexiGuard-Silver @ NGN 2,850.00

Group Pers	onal Accident	
Cover	Limit	Premium
Death/Permanent Disability	NGN 500,000.00	1
Medical Expense	NGN 50,000.00	NGN 2,850.00
Burial Expense	NGN 50,000.00	

DETAILS

- · The policy provides compensation in the event of injuries, disability or death caused solely by violent, accidental, external and visible events such as road accidents and domestic accidents. It will pay agreed benefits in the event of physical events or accidents resulting in the following:
- Bodily injuries to the Insured and/or member of the household;
- Permanent disability i.e. loss of limps, eyes, toes, fingers et.c;
- · Reimbursement of medical expenses incurred as a result of the incident up to the chosen limit;
- Death or Permanent Disability NGN 500,000.00
 Medical Expenses NGN 50,000.00
 Burial Expenses NGN 50,000.00

- . Strike, Riot and Civil Commotion extension;
- Disappearance extension;
- Motorcycling risks whilst as a rider or a passenger;

- Wild animal attacks, dog bites extension;
 24/7 coverage; Worldwide coverage;
 More than one unit can be purchased with accumulated benefits; 5% discount for 2-3 units and 10% discount for 4 units and above.

AUTHORISED SIGNATORY



Thepart of MINCEO

7.1 Life Product: the Life products on the platform include Family Shield, Family Shield Plus, Tuition Protection Plan and Group Life

Steps:

1. Select any of the life products, as shown in Figure 7.1 below.



Figure 7.1

2. Preview product details, as shown in Figure 7.2 below.



- Figure 7.2
- 3. Specify all premium parameters and click Continue to complete proposal form as shown in Figure 7.3 and 7.4 below

8	Pricing	Capture	Paymen
	FlexiEdu		
	Policy Premium		
	Date of Birth	Duration	
	06/02/1998	5	
	Premium	Sum Assured	
	1000000	5,624,929.69	
	Frequency of Payment		
	Annually	*	
Insu fe Ins	rance Brokers 💦 urance Plans	Continue	2
Insu fe Ins	urance Brokers 💦 urance Plans	Capture	e →
insu fe Ins	urance Brokers 🔊	Capture	r →
Insu ife Ins	Assured Details	Capture	≥ →
Insu fe Ins	In ance Brokers S Urance Plans Pricing Assured Details © Customer Data	Capture	Paymen
Insu fe Ins	Assured Details	Capture Othernames	Paymen
Insu fe Ins	Assured Details	Capture Othernames Giwa	Paymen
Insu fe Ins	Ince Brokers Soft urance Plans Pricing Assured Details © Customer Data Surname Benson Title	Continue Capture Othemames Giva Email	Paymen
Insu fe Ins	Assured Details	Continue Continue Capture Othernames Giwa Email b.giwa@yahoo.com	Paymen
Insu fe Ins	rance Brokers S urance Plans Pricing Assured Details © Customer Data Surname Benson Title Mr Phone No.	Continue Continue Capture Othernames Giwa Email b.giwa@yahoo.com Home Address	Paymen
Insu fe Ins	rance Brokers S urance Plans Pricing Assured Details © Customer Data Surname Benson Title Mr Phone No. 08064536262	Continue Continue Continue Continue Continue	Paymen
Insu fe Ins	rance Brokers S urance Plans Pricing Assured Details © Customer Data Sumame Benson Title Mr Phone No. 08064536262 Office Address	Continue Continue Capture Othernames Giwa Ernail b.giwa@yahoo.com Home Address Plot B3, Ibadan road, Lagos Nationality	Paymen

4. Specify account number and token to debit customer, as shown in Figure 7.5 and 7.6 below

Benson	Giwa sav00020BA punt: 1,000,000.00	
	Transaction Details	Amount (Naira
1	Premium for FlexiEdu	1,000,000.0
Balance D	ue (1,000,000.0
	Payable /	Amount
	1,000,000.00	
	Account	Number
	Account No.	
	Tok	en
	Token	
igure 7.5		

#	Transaction Details		Amount (Naira)
1	Premium for FlexiEdu		1,000,000.00
Balance Due			1,000,000.00
		Payable Amount	
		1,000,000.00	
		Account Number	
		Account No.	
		Token	



8.1 Renewal Process

Step 1 Go to Policy Portfolio Section

FBN General Insurance	3	Mo	de:0 Pienium I	bre: 0.20 /	O Line: NO.00	III Acct. Bel [Walke] : N-17	2200.00	⊁ Toole	2нир –	0 2011316 20 Andre -
-	11 ⁹⁷⁰ Curromen 11 ¹⁷⁰	A.	1 ^{VTD} Proposale Secretaria	a mo		42 ^{VTD} Policies	4 ^m 0		N 311,225 Payment	5.00 YTD N 311 223 DB TTD
1	N 17,200.00 ^{VTB} N 17,200.00 Peysities		O Claima			43 ^{YTD} Documents	a	-	O Activities	

Step 2

Locate the Expired Policy in question and Click on Renew Button

	Filtor Reset
Show 10 V entries	Search:
101 · Presidential Martine	etage 8 Birs 8 Birs 9
41 PROP/18/WEB/PK0J/00004449 11/P/WEB/PK0J/00004449/15/14 PK0J A	2018-11-14 Expired View Certificate Reserv Now
42 PROP/18/WEB/PK3/00004450 11/P/WEB/PK5/00004450/18/14 PKGI A	2018-11-14 Expired View Certificate Renew Now
Showing 41 to 42 of 42 entries	Previous 1 2 3 4 5

Or Go to Transaction Section and Search for the Policy via Policy Number in the Search Box

ndent	v	From			To				Fitter	18	4	Reset
iow ventrie	18									Search: [
PROP/	1.VEL PK8 (000)	-	11.P.WEE PKGU00004448/18/14	- 1	PKS	A Server Marco - 3	2018-11-14	Expred	Vev Certificate	Farmer Non a	- 3	Report Claim
C PROF/	5 WEB PK3 0000	450	11/P/WEB PKOL00004450/18/14		PKSI	*	2018-11-14	Expred	Vev Certificate	Renew Now		Report Dam
owing 41 to 42 cf	42 entries								Previous 1	5 6	7. 8	9 Nert

Date	\$ Status	÷	÷		÷	÷
2018-11-14	Expired		View Certificate	Renew Now	/	
2018-11-14	Expired		View Certificate	Renew Now 🧹		

STEP 3

On the Policy Renewal Screen, ensure you provide necessary info and option before submission. NB: You are encouraged to review your cover to ensure you are adequately covered based on the appropriate cover as the case may be

FBN Steneral Insurance	Package Insurance (Agency Banking) - RENEWAL
Important Notice!	
91 ezannigunu Aneniue,optigitai	PLATA AMMA NOMM, MANAKWU
Attention: NICHOLAS JEREMIAH	
Dear Sir/Ma,	
We consider it a great privilege to l services for the past one year.	be your partner in success by providing protection to your business, through insurance
In this regards, we wish to inform 11/P/WEB/PKGI/00004449/18	you that, your Insurance cover with policy number 8/14 is due to expire on 2019-11-13 .
Currently, you are on <i>Various - A</i> N250.00 for Money, POS and perso	cover, this provides a maximum protection of NGN 500,000.00, N100,000.00 and nal accident related risks respectively.
Henceforth, we would use this rene your business. Particularly, with ref	ewal opportunity to advise you to take the right cover that would adequately protect ference to the volume of your cash transaction.
Kindly visit your bank branch for yo	pur renewal.
Should there be any need for furthe email address. You can also contac additional income from selling insu	er clarification DO NOT hesitate to contact us on the following telephone lines and t us, on how you can make rance for FBN General Insurance to your customers.
Phone Numbers: 01-9054817 Email Address: <u>fbngi_agency</u>	,01-9054820, 01-9054823 @ <u>fbninsurance.com</u>
Once again thank	you for your continuous patronage
Sincerely yours,	
For: FBN General 1	Insurance
	/
	Thanks, Proceed



Package Insurance (Agency Banking) - [RENEWAL]

v elect a new ccident Limit Isa, cooc. do	w preferred	
U select a new ccident Limit Isa, cooc.do	w preferred	
v elect a new ccident Limit Iso,000.00	w preferred	
U select a new ccident Limit Isa,000.00	w preferred	
U elect a new ccident Limit Isa, cooc.do	w preferred	
elect a ner ccident Limit Isa,000.00	w preferred	
ccident Limt So, coo do	w preferred	
ccident Limit ISO, 000, 00		
ccident Limit 150,000.00		
ccident Limit Isia, and an		
Limit 150,000.00		
tsa,aaa.aa	Promium	
	NGN 500.0	
20,005.00		
n		
ccident		
Limit		
150,000.00	NGN 500.0	
20,000,00		
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20,000.00	NGN 500.0	
	and the	
Naira Only	y)	
ccident		
Limit	Premium	
And the state of t	NGN 500 0	
50,000.00	101 300.0	
150,000.00 20,000.00	0.555555555	
158,000.00 20,000.00		
	ccident Jmit Sa, aba, ap ccident Jmit Sa, aba, ap Maira Onl scident Imit scident Imit Sa, aba, ap	

8.1.2 Others (Auto, Personal Accident, Householder Policy) Repeat **Steps 1 through 3** after selecting from the list, the relevant Policy to be renewed (Motor or Personal Accident or Householder etc.)

8.1 Claims Process

Step 1

1. Go to **Transaction Section** and Search for the Policy via Policy Number in the Search Box. Then click on **Report Claim** button to open the claims screen.

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Step 2

On the Claims Reporting Screen, ensure you provide necessary info before submission

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